

ABRAZO ADVANTAGE HEALTH PLAN PHARMACY TRANSITION PLAN

Your health is important to us. Abrazo Advantage Health Plan (AAHP) strives to continuously finding ways to serve our members.

AAHP has in place a transition plan to assist new members whose current prescription drugs may not be included in the AAHP formulary. If no distinction can be made between a first fill prescription and an ongoing prescription for a non-formulary drug, the transition plan applies.

New members are given a 30 day authorization and drug supply for non-formulary drugs and drugs requiring prior authorization. However, if the prescription is written for a supply less than 30 days that amount is dispensed. If the prescription is a first time fill for a member who resides in a nursing home, the member is given a transition of up to 90 days for a first time supply.

When a prescription is written from an emergency room, urgent care center or upon being discharged from a hospital, the prescription is approved for a seven day supply without an authorization request.

When a member receives a transition prescription drug fill, they will receive a letter from AAHP notifying them of their non-formulary drug or formulary prior authorization required drug. This letter tells the member that the drug is covered for a transition period and the length of the transition period. In addition, the members' prescribing physician receives notification of the member's transition drug fill and information regarding the process for requesting exceptions. Formulary alternatives are also provided to the physician. If the physician feels medical necessity dictates the use of a non-formulary drug, the physician submits a request through the prior authorization process including documentation indicating the medical necessity. If information provided from the member's physician reveals that a transition to a formulary alternative is possible, an initial determination letter is sent to the physician and the member indicating the drug is not covered due to lack of medical necessity and the suggested alternatives are sent to the physician and the member.

For members who are eligible for Low Income Subsidy (LIS), AAHP has a cost-sharing quantity for a temporary supply of a drug provided during the transition process and the cost share never exceeds the statutory maximum co-payment amounts. For those members who are not LIS eligible, AAHP has a cost-sharing quantity for the temporary supply of a drug. The appropriate approved cost-sharing tier is consistent with cost-sharing AAHP charges members for non-formulary drug approved under a coverage exception. Requests to cover a higher brand drug at a lower brand tier may be made.

Exceptions may not be made to cover a brand drug at a generic tier or a specialty drug at a non-specialty tier.

AAHP is here to embrace you and your needs. To learn more about AAHP's transition plan, please refer to the Evidence of Coverage or contact our Member Service Department at 602-824-3900 or 1-888-864-1114, 7 days a week, 8:00 A.M. to 8:00 P.M. TTY/TDD users should call 602-824-3909 or 1-800-489-1472, Monday- Friday 8:00 A.M. to 5:00 P.M., after hours, weekends and holidays, call 1-800-842-4681 to access the Arizona Relay System

Abrazo Advantage Health Plan is a Medicare Advantage Organization with a Medicare contract in Maricopa or Pinal County. Abrazo Advantage Plus is available to anyone who has both Medical Assistance from the state and Medicare. Limitations, copayments and coinsurance may apply. Benefits, premiums and/or copayments/coinsurance may change on January 1, 2008, contact Abrazo Advantage Health Plan for details.

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